



"CELEBRATING DREAMS"

To,

VMC Technologies Pvt Ltd

Tapaswiji Info Park, 184/185, EPIP Zone Whitefield Rd,
Kundalahalli, Brookefield, Bengaluru, Karnataka 560066

Subject: Undertaking for ITM University Gwalior for making only Transactional and Service Calls using un scrubbed telecom infrastructure.

I Ravi Sharma Director Counselling of ITMU hereby give an undertaking that, the software as a service provided by VMC Technologies Pvt Ltd, will be used by ITMU for making Voice calls to OPT-IN / NON-NDNC registered mobile numbers. The calls are Transactional / Service in nature and do not contain any commercial, promotional, unsolicited or defamatory communication.

VMC would have every right to monitor, peruse, and analyses the communication between the third party (END USER) and the Client (VMC Customer) to ensure TRAI guidelines are followed. If any communication or part of the communication is found to be objectionable / violation as per the TRAI guidelines, VMC can withhold its services till proper explanation is furnished by the Client. VMC shall not be responsible for any loss sustained by the Client during the intervening period.

ITMU is well aware of the latest DND violation issues that have been causing a lot of problems for the consumers hence ITMU will not indulge in any sort of commercial, promotional, unsolicited or defamatory communication.

If any DND violation arises due to voice calls made by Company Name, we hereby confirm that will keep VMC Technologies Pvt Ltd harmless

Date : 23.06.2025

Place : Gwalior

Name : MR Ravi Sharma

Designation : Director Counselling

